



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)
)
 Christopher LEFEBVRE et al.)
)
 Serial No.: 09/688,694) Art Unit: 2163
)
 Filed: October 17, 2000) Examiner: Unassigned
)

For: METHOD AND SYSTEM FOR RETAINING CUSTOMER LOYALTY

RECEIVED
FEB 21 2003
GROUP 3600

INFORMATION DISCLOSURE STATEMENT

Director of the United States
Patent and Trademark Office
Washington, D.C. 20231

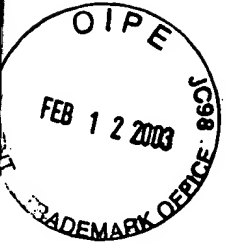


Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97, and 1.98, Applicant respectfully requests consideration of the references listed on the attached Form PTO/SB/08A. Copies of the references listed are also enclosed.

Applicant respectfully requests that the Examiner consider the references cited on the Form PTO/SB/08A and that the Examiner indicate that the references have been considered in this application by returning a copy of the Form PTO/SB/08A with the Examiner's initials in the left column per MPEP 609.

This IDS is submitted prior to the issuance of a first Office Action on the merits; therefore, it is believed that no fees are required in connection therewith. If any fees are necessitated by the filing of this Information Disclosure Statement, please charge the undersigned's Deposit Account No. 50-0206.



Date: 2-10-03

1900 K Street, N.W., Suite 1200
Washington, D.C. 20006-1109
Ph. (202) 955-1500
Fax (202) 778-2201

Respectfully submitted,

HUNTON & WILLIAMS

Herbert V. Kerner

Registration No. 42,721

RECEIVED
FEB 21 2003
GROUP 3600